

Seward Boat Harbor Electric Utilities



Applying For Service

Any person who desires utility service must make their request at the Harbormaster's Office at 1300 4th Avenue in Seward. At this time they are required to fill out a utility service application. They are also required to pay a utility deposit, the amount of which is determined by the service required. Utilities will be billed to the address on the account for the vessel and will not be mailed to an alternate address due to system limitations. By signing up and paying this deposit, the signee takes full responsibility for payment of all utility bills. Until a written request is made to discontinue utility service, the owner of the vessel will be held fully responsible for all bills.

Security Deposits

The amount of the security deposit is:
\$100.00 for Harbor Utilities
\$200.00 for Seward Marine Industrial Center Utilities

Security deposits are made in the name of the owner of the vessel and will be included on the vessel account. The customer's deposit may be left on file for the following year or it will be applied to the final bill upon request and balance refunded.

Connecting to Power

Once the customer has stopped by the harbor office and signed up for power, the office will send a harbor worker down to unclip the power meter for the vessel. Seward Harbor staff is very quick to respond to the power needs of our boating customers, but due to manning and workload, it may take up to 24 hours for the power to be turned on.

It is no longer allowed for customers to unclip their meter and call or radio the meter read. If the customer chooses to unclip their meter or plug in prior to completing the application and paying a deposit, they will be fined according to the Port and Harbor Tariff for tampering with and/or unauthorized connection to the Harbor's meter.

Delivery of Bills

Bills will be mailed to each customer on a monthly basis to the mailing address supplied to the Seward Boat Harbor at the time of the application. If the customer's mailing address changes, please notify the Harbormaster's office as soon as possible. Bills will be mailed at approximately the same time each month, and the failure to receive a bill will not relieve the customer of the obligation to pay for their service.

Utility billing runs from the 16th through the 15th of the following month and will be due no later than the end of the following month. For example, utilities are charged for June 16th through July 15th, they will be billed July 31st and due no later than August 31st. Transient vessels staying in the harbor 15 consecutive days or less will be required to pre-pay for utility service at the transient flat rate, and will not be billed.

Discontinuing Service

If the customer no longer requires utilities, the customer may either notify the Harbormaster's office in writing or come into the office to sign the turn off order. The utilities will remain in the customer's name until we receive such notice. A final bill will be generated based upon the reading obtained at the time that the meter was transferred out of the customer's name. Upon request, the deposit can be applied to this final bill, along with any interest accrued on the deposit. The customer will either receive a check for the difference or a bill for the balance due.

Please don't hesitate to contact the Seward Harbor if you have any questions regarding electrical service, bills, or if you need clarification on any of these policies.